



12

Blacklist

12. Blacklist

Voicenter blacklist service allows you to restrict representatives from dialing to specific destinations. The blacklist API can be used to add or remove phone numbers from the blacklist service via simple WEB request.

12.1 AddBlackList

A method for adding phone numbers to the organization blacklist service.

URI:

<https://api.voicenter.co.il/Blacklist/AddBlackList>

Acceptable Request Types:

1. POST
2. GET

Possible Response Formats:

JSON

Client Request Parameters:

Field Name	Description	Type	Remarks
Code	Personal identifier, provided by Voicenter.	String	Mandatory
Phone	A list of phone numbers for adding to the blacklist service.	Array	Mandatory
Name	The name of the blocked call destination. Supported only in POST requests.	String	Optional

Client Request Example(GET):

[https://api.voicenter.co.il/Blacklist/AddBlackList?Code=XXXXXXXXXXXX&Phone=\[0501234567,031234567\]](https://api.voicenter.co.il/Blacklist/AddBlackList?Code=XXXXXXXXXXXX&Phone=[0501234567,031234567])

Client Request Example(POST - JSON):

```
1 [
2   {
3     "Code":"XXXXXXXXXXXX",
4     "Phone":"0501234567",
5     "Name":"John doe"
6   },
7   {
8     "Code":"XXXXXXXXXXXX",
9     "Phone":"031234567",
10    "Name":"Walter Melon"
11  }
12 ]
```

Voicenter Response Parameters:

Field Name	Description	Type
ErrorCode	Response status: <ul style="list-style-type: none">"0" – No errors."1" – The Code value or format is invalid."2" – The Phone format is invalid.	Integer
ErrorMessage	Response status description: <ul style="list-style-type: none">"OK" – No errors."Authorization failed." - The Code value or format is invalid."Phone error." – The "Phone" field is mandatory.	String
Phone	Repeats the phone that was sent in the request.	String

Voicenter Response Example:

```
1  [
2  [
3    {
4      "ErrorCode": 0,
5      "ErrorMessage": "OK",
6      "Phone": "0501234567"
7    }
8  ],
9  [
10   {
11     "ErrorCode": 0,
12     "ErrorMessage": "OK",
13     "Phone": "031234567"
14   }
15 ]
16 ]
```

12.2 RemoveBulkFromBlacklist

A method for removing phone numbers from the organization blacklist service.

URI:

<https://api.voicenter.co.il/Blacklist/RemoveBulkFromBlacklist>

Acceptable Request Types:

3. POST
4. GET

Possible Response Formats:

JSON

Client Request Parameters:

Field Name	Description	Type	Remarks
Code	Personal identifier, provided by Voicenter.	String	Mandatory
Phone	A list of phone numbers to be remove from the blacklist service.	Array	Mandatory

Client Request Example(GET):

[https://api.voicenter.co.il/Blacklist/RemoveBulkFromBlacklist?Code=XXXXXXXXXXXX&Phone=\[0501234567,031234567\]](https://api.voicenter.co.il/Blacklist/RemoveBulkFromBlacklist?Code=XXXXXXXXXXXX&Phone=[0501234567,031234567])

Client Request Example(POST - JSON):

```

1 [
2   {
3     "Code":"XXXXXXXXXXXX",
4     "Phone":"0501234567"
5   },
6   {
7     "Code":"XXXXXXXXXXXX",
8     "Phone":"031234567"
9   }
10 ]

```

Voicenter Response Parameters:

Field Name	Description	Type
ErrorCode	Response status: <ul style="list-style-type: none"> • "0" – No errors. • "1" – The Code value or format is invalid. • "2" – The Phone format is invalid. • "3" – The sent phone was not found in the blacklist service. 	Integer
ErrorMessage	Response status description: <ul style="list-style-type: none"> • "OK" – No errors. • "Authorization failed." - The Code value or format is invalid. • "Phone error." – The "Phone" field is mandatory. • "Phone was not found" – The sent phone was not found in the blacklist service. 	String
Phone	Repeats the phone that was sent in the request. The phone numbers will appear with the international prefix.	String

Voicenter Response Example:

```
1  [
2  [
3  {
4    "ErrorCode": 0,
5    "ErrorMessage": "OK",
6    "Phone": "972501234567"
7  }
8  ],
9  [
10 {
11  "ErrorCode": 0,
12  "ErrorMessage": "OK",
13  "Phone": "97231234567"
14 }
15 ]
16 ]
```