



7

Active calls

7. Active calls

7.1. Extensions active calls

URL: <https://monitor.voicenter.co.il/comet/API/GetExtensionsCalls?code=xxxxxxxxxx>

EXAMPLES

```
1 {
2   ERR: 0,
3   DESC: "OK",
4   EXTENSIONS:
5   [
6     {
7       name: "Desk 1",
8       representative: "Dodod",
9       peerstatus: "Reachable",
10      username: "aaaaaaa",
11      calls:
12      [
13        {
14          callername: "0547777777",
15          callerphone: "0547777777",
16          callstarted: 1402233117,
17          callanswered: 1402233123,
18          answered: 1,
19          callstatus: "Talking",
20          ivrid: "xxxxXxxxXxxxXxxxXxxxXxxxXxxxXxxx",
21          direction: "Outgoing"
22        }
23      ]
24    },
25    {
26      name: "Desk 2",
27      representative: "",
28      peerstatus: "Unknown",
29      username: "ttttttt",
30      calls: [ ]
31    }
32  ]
33 }
```

BAD ANSWERS:

```
1 {
2   "ERR": 1,
3   "DESC": "Authorization failed."
4 }
```

```
1 {
2   "ERR": 2,
3   "DESC": "Internal error."
4 }
```

7.2. Queue active callers

URL: <https://monitor.voicenter.co.il/comet/API/GetQueuesCallers?code=xxxxxxxxxx>

EXAMPLES

```
1 {
2   ERR: 0,
3   DESC: "OK",
4   QUEUES:
5   [
6     {
7       Name: "Sales",
8       ID: 10035,
9       Callers:
10      [
11        {
12          Phone: "0570000000",
13          CallID: "xxxxXxxxXxxxXxxxXxxxXxxxXxxxXxxx",
14          JoinTime: 1402235247
15        }
16      ]
17    }
18  ]
19 }
```

BAD ANSWERS:

```
1 {
2   "ERR": 1,
3   "DESC": "Authorization failed."
4 }
```

```
1 {
2   "ERR": 2,
3   "DESC": "Internal error."
4 }
```